



Portable Spa WARRANTY

25 Year Structural Warranty

SCS Industries Pty Ltd warrants the structure of the Pool Shell against defects in workmanship and material for a period of 25 years, subject to the limitations and conditions listed in this Warranty.

5 Year Acrylic Warranty

SCS warrants against the loss of water through the spa shell ie loss of functionality not appearance for a period of 5 years.

SCS Industries Pty Ltd warrants the acrylic surface against, interior surface cracking, blisters, peeling, discoloration and delamination for a period of 1 year from the original purchase date. Exposure to direct sunlight should be kept to a minimum, always use your hard cover.

5 Year Jet Warranty

SCS Industries Pty Ltd warrants Hurricane jet faces for a period of 5 years excluding bearings in regards to defects in material or workmanship. After 1 year the warranty extended is limited to the supply of replacement parts after the defective part is returned to the company. Other brand jets carry a 1 Year warranty.

2 Year Pump Warranty

SCS Industries Pty Ltd warrants the pumps against defects due to materials or workmanship for 2 years. After 1 year the warranty extended is limited to the supply of replacement parts excluding labour. The defective part will be replaced after inspection by the equipment manufacturer. The air blowers are warranted for a period of 12 months (excluding water damage to blower). No extension leads to be used as it will void this warranty.

2 Year Plumbing Warranty

SCS Industries Pty Ltd warrants all plumbing conduits against defects in material or workmanship for a period of 2 years.

3 Year Timber Cabinet Structural Warranty

SCS Industries Pty Ltd warrants the cabinet against defects in materials and workmanship for a period of 3 years.

The warranty is not extended to wear and appearance of the product as timber is a natural product and varies in its reaction to environmental conditions etc.

If the spa is left out in the open totally unprotected from the elements, the timber will need to be treated regularly.

Seasonal checks and surface cracks are not considered defects in material and workmanship, as they are normal characteristics of all wood.

Other Warranties

The Spa Cover, Spa Heater, Electronic Control Unit and Ozone Bulb, are covered for twelve months by SCS Industries Pty Ltd or longer if the particular manufacturers warranty is longer.

Coverage of Warranty

SCS Industries Pty Ltd extends this warranty only to the original purchaser and only if the purchase is made from an Authorised SCS Industries Dealer. Written notice of defects must be received by SCS Industries Pty Ltd within 14 days of the defect occurring, together with evidence of original purchase. Warranty Card must be returned within 14 days from date of delivery for warranty to be valid. The customer will bear all freight costs if the company requires the spa to be returned for rectification. Travel charges may also be assessed if inspection of product is outside the metropolitan areas of the following cities:

In Australia - Melbourne, Sydney, Brisbane, Adelaide, Perth and Hobart.

In New Zealand - Auckland, Christchurch & Wellington, or within 30 km radius of SCS Industries Dealerships.

Repair or replacement of defective product is at the sole discretion of SCS Industries Pty Ltd. Where replacement takes place a substitute product of equal value may be used and the warranty of that product expires at the date of the original warranty.

In the event of a malfunction or defect covered under the terms of this warranty, the factory authorized selling dealer is responsible for performing all necessary repairs.

To obtain service, contact the selling dealer. In the event the consumer is unable to obtain satisfactory customer service from the selling dealer, written notification must be given to the SCS Service Department within 10 days of the reported failure. However, the service agent may assess a reasonable travel or mileage charge per service call.

Electrical Connection

All electrical connections must be carried out by a qualified electrician. Failure to do so will immediately void warranty note. Spa must be connected to separate circuit with a compliant circuit breaker fitted (AS 3000).

Warranty Exclusions

The following aspects are excluded specifically from warranty.

1. Damage resulting from improper water maintenance or chemical dispenser.
2. Damage from operating the spa above 45 degrees celsius.
3. Damage caused by abuse, misuse or alterations not authorised by company.
4. Damage caused to spa by excessive exposure to direct sunlight or improper use of cover.
5. Warranty is not extended to drain hose, head rest, light globes, filter cartridges or pump seals.
6. Damage caused by clogged, dirty or calcified filter.
7. Damage caused by incorrect electrical installation, electrical brownout, voltage spikes or operation of spa out of voltage range by more than +/- 10%.
8. Damage caused by not setting spa on hard level surface suitable for purpose.
9. Acts of God.
10. Damage to jets caused by foreign matter, (sand, dirt calcium, leaves etc).
11. **For commercial use** all warranties are as follows:-
- Shell structure and acrylic surface - One (1) year from date of delivery.
- No leak warranty, jet replacement, pump(s) turbo blower warranty period 6 months from date of delivery.

Limitations

The Warranty expressions specified excludes any other implied or oral undertakings. Purchasers also have current rights under statute which will be respected by SCS Industries Pty Ltd.

After a period of 12 months, for the purpose of assessing SCS Industries Pty Ltd liability, all aspects covered by this Warranty will be treated on a pro-rata basis.

SCS Industries Pty Ltd or its agents will not be liable for any incidental or consequential loss or injury. Nor will SCS Industries Pty Ltd be liable for costs associated with but not limited to building alterations or finishes and under no circumstances will be liable for greater expense than the amount paid for the product.

Serial No.....

THE BEST BUILT SPAS IN THE WORLD™

SCS Industries Pty Ltd ACN 072 108 582 ABN 26 806 748 780

TEAR ALONG PERFORATED LINE

RETURN WARRANTY WITHIN 14 DAYS FROM DATE OF DELIVERY



WARRANTY CARD

Serial Number:..... Date Delivered:

Purchasers Name:

Address:

..... Postcode:

Purchased from Name and Address:.....

Model Type and Colour Date Purchased:

THIS WARRANTY CARD MUST BE RETURNED WITHIN 14 DAYS FROM DATE OF DELIVERY FOR WARRANTY TO BE VALID.

PLEASE RETURN TO: SCS INDUSTRIES A.C.N. 072 108 582 A.B.N. 26 806 748 780

THE BEST BUILT SPAS IN THE WORLD™

Proudly Australian

on your choice of Spa

Congratulations



SCS Industries Pty Ltd
P.O. Box 25
Hallam Victoria
Australia, 3803.

Please Affix
Stamp Here



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